



FRAMESTORY
SOFTWARE

CORPORATE INFORMATION PACK

FRAME STORY

FrameStory Software B.V. (FrameStory) develops custom made, innovative policy and claim software with extensive reporting for the insurance market.

FrameStory is a subdivision of DUPI Services Invest B.V., which is part of DUPI GROUP B.V. The Group's headquarters are in Rotterdam. FrameStory has their offices in Schiedam. The FrameStory development team is located in Plovdiv, Bulgaria (FrameStory Bulgaria OOD).

FrameStory is often asked to complete "Know Your Customer" forms and tender documents requesting information about the company.

This Corporate Information Pack contains standard company information FrameStory is prepared to release. It includes information about our staff, management, business and finance.

It is imperative that personal data is not shared with anyone outside FrameStory without the written consent of the person(s) concerned.



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CORPORATE

- 1. Full legal name**
FrameStory Software B.V.
- 2. Trading names**
FrameStory Software
- 3. Has the statutory name changed in the past three years?**
No.
- 4. Registered and trading address**
Overschiezeweg 332, 8th floor
3112 NC, Schiedam
- 5. Registration number**
Chamber of Commerce number:
24406592
- 6. DUNS number**
409578783
- 7. Website address**
▶ www.framestory.nl
- 8. Telephone number**
+31 85 482 3944
- 9. Email contact**
▶ steven.borg@framestory.nl
- 10. Status of company / place of incorporation**
Besloten Vennootschap /
Private Limited Liability Company /
The Netherlands
- 11. Ownership**
FrameStory is owned 100% by DUPI Services Invest B.V. (which is 100% owned by DUPI Group B.V.)
- 12. Shareholdings**
Available on request via
DUPI Group Compliance Officer.
- 13. Date of incorporation**
FrameStory
07-02-2007
- 14. Statutory Director of FrameStory**

Director	Steven Borg
Title	Managing Director
- 15. Career resume & CV's for senior staff/directors**
FrameStory does not release CV's or other personal details of directors or employees. Please check our website for an individual's title and contact details.
- 16. Number of staff employed at January 2022**
FrameStory Software B.V.: 5
FrameStory Bulgaria OOD: 7

PROFESSIONAL INDEMNITY COVER

17. **Primary insurer's name**
One Underwriting B.V.

18. **Insurance inception & expire date**
Inception: 01-01-2022
Expiry: 31-05-2024

19. **Aggregate limit of cover**
€ 5.000.000

20. **Limit of cover for each
and every claim**
€ 2.500.000

21. **Deductible**
Nil

22. **Does our PI cover include
dishonesty of employees?**
Yes.



FINANCE

23. **Name of FrameStory's bank**
ABN AMRO Bank N.V.
(Rotterdam Branch)
24. **Bank address**
Coolsingel 93, 3012 AE Rotterdam
The Netherlands

P.O. Box 339, 3000 AH Rotterdam
The Netherlands
25. **Are bank accounts independently audited**
Yes, on an annual basis.
26. **Bank accounts**
Account name: FrameStory Software B.V.
IBAN
EURO: NL06ABNA0240104552
SWIFT: ABNANL2A
27. **Do we have subsidiaries that are not audited separately that transact business directly?**
No.
28. **Auditors details**
RSM Accountants and Tax Consultants
Jacques Dutilhweg 471a, 3065 GL
Rotterdam
The Netherlands
Tel: +31 10 455 4100
29. **VAT registration number**
NL 8174.11.732.B01

ADMINISTRATIVE SYSTEM

30. Do we have procedures and systems in place to monitor aged and outstanding debt?

Yes, as per DUPI Group policy and procedures.

31. Do we have procedures and systems in place to monitor aged and outstanding debt?

Yes, as per DUPI Group policy and procedures.

32. What is the current aged debt procedure?

Daily review; daily account reconciliation.

33. IT Systems

1. UNIT4 Multivers (financial administration);
2. FrameStory (custom made policy- and claims administration system developed by DUPI Groups' in-house software company FrameStory Software B.V.);
3. JIRA software from Atlassian (service desk)
4. Microsoft Office365

34. Business continuity

FrameStory' s system backups consist of (business) daily backups. Each backup is stored on a central backup system, and subsequently replicated to an off-site location. All FrameStory staff have secured remote access to the office systems.

TRADE BODIES/ OTHER REGULATORY

35. **Are we in compliance with the relevant jurisdictions' data privacy regulation?**
Yes.

36. **Does FrameStory has up to date written policies/procedures outlining its systems and controls for financial crime mitigation covering?**
Yes.

1. Financial Crime Compliance Manual (including AML, International Sanctions, Anti Bribery and Corruption);
2. Fraud Protocol;
3. Sanction Regulations Procedures Protocol;
4. Conduct Risk Policy.



DECLARATION

I confirm that to the best of my knowledge and belief the information provided in this document and any attachments hereto is correct and that I have taken reasonable steps to ensure that this is the case.



Steven Borg
Managing Director

